



## STRONGROOM BAR COVID-19 POLICY

As Strongroom reopens for business in these uncertain times, we want to ensure that our staff and guests alike feel as though they are supported, informed and most importantly safe. This policy document lays out the work we have been doing across the bar to safeguard against COVID-19. For policies regarding the Strongroom Studios or any other area of our business, please refer to our websites.

### COVID-19 CUSTOMER POLICY

- You are solely responsible for complying with the government guidelines for COVID-19 when making a booking with us and attending our venue.
- If you have a booking with us, please wait to be seated at your table.
- Large groups of walk-ins are to be let in at manager's discretion. We advise booking in advance due to limited tables.
- We provide a contactless ordering app (Butlr) for anyone who does not wish to order at the bar.
- If you are ordering from one of our bars, please note that we are a cashless venue.
- When ordering food with us, you must have a table number and we are not responsible for any lost food items if you aren't at this table when your food arrives.
- We recommend wearing masks inside the venue, however this is not mandatory.
- Furniture must not be moved in the venue at any time.
- You must adhere to all signage placed around the venue.
- Hand sanitizing stations are placed around the venue for your use.

### STRONGROOM COVID-19 SITE PREPARATION

- Enhanced cleaning carried out by staff for busy areas.
- Toilet checks and sanitation frequency has been increased. There is a cleaning schedule visible for staff to sign each time this is carried out.
- "Wash your hands" signage installed throughout the venue for guests and staff.
- Hand sanitisers have been installed by the venue entrances, toilets and the bar service areas for public and staff use.
- Refuse collection frequency has been increased to twice a day and curbside to reduce refuse on site.
- A large number of bike lockers have been installed onsite to encourage avoidance of public transport for staff.
- Parking facilities are no longer available onsite to allow space for socially distanced seating.
- Bar opening times have been restricted as follows to allow for a smaller team on site:
  - Monday: 4pm – 11pm
  - Tuesday: 4pm – 12am
  - Wednesday: 4pm-12am
  - Thursday: 12pm – 1am

**STRONGROOM, 120-124 CURTAIN ROAD, SHOREDITCH, LONDON, EC2A 3SQ.**

**T | 020 7426 5103**

**WWW.STRONGROOM.COM**

**E | BAR@STRONGROOM.COM**

REGISTERED OFFICE | STRONGROOM LIMITED, STATION HOUSE, NORTH STREET, HAVANT, PO9 1QU.  
REGISTERED IN ENGLAND AND WALES NO. 07832248. VAT NO. 156 4112 29

# STRONGROOM LIMITED

- Friday & Saturday: 12pm – 2am
- Sunday: Closed
- Venue dispersal policy will be staggered to reduce congestion at the end of service.
- Emergency dispersal policy meeting points has been revised to allow for social distancing.



## FOOD SAFETY AND PREPARATION

- Government guidance on food preparation is being followed at all times.
- Increased cleaning measures in place for high-contact services and equipment.

## STAFF TRAINING & SUPPORT

- Additional handwash stations have been set up for staff.
- Staff are asked to wash their hands every 15 minute during service.
- We are requesting that all staff avoid public transport, and ideally cycle or walk in if possible.
- Should a member of staff develop COVID-19 symptoms they will be sent home to isolate in line with government guidance and a replacement worker found.
- Breach of COVID-19 policy will be regarded as gross misconduct and may lead to summary dismissal.

## FEEDBACK

In an ever-changing set of circumstances we recognise and acknowledge that we can't get everything right all the time. As the situation progresses and things change, we intend to adapt our policy to ensure the wellbeing of our staff and guests is always our first priority.

If you think there is something we can be doing differently, please email us: [policy@strongroom.com](mailto:policy@strongroom.com)



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